



eZee iMenu Application User Guide

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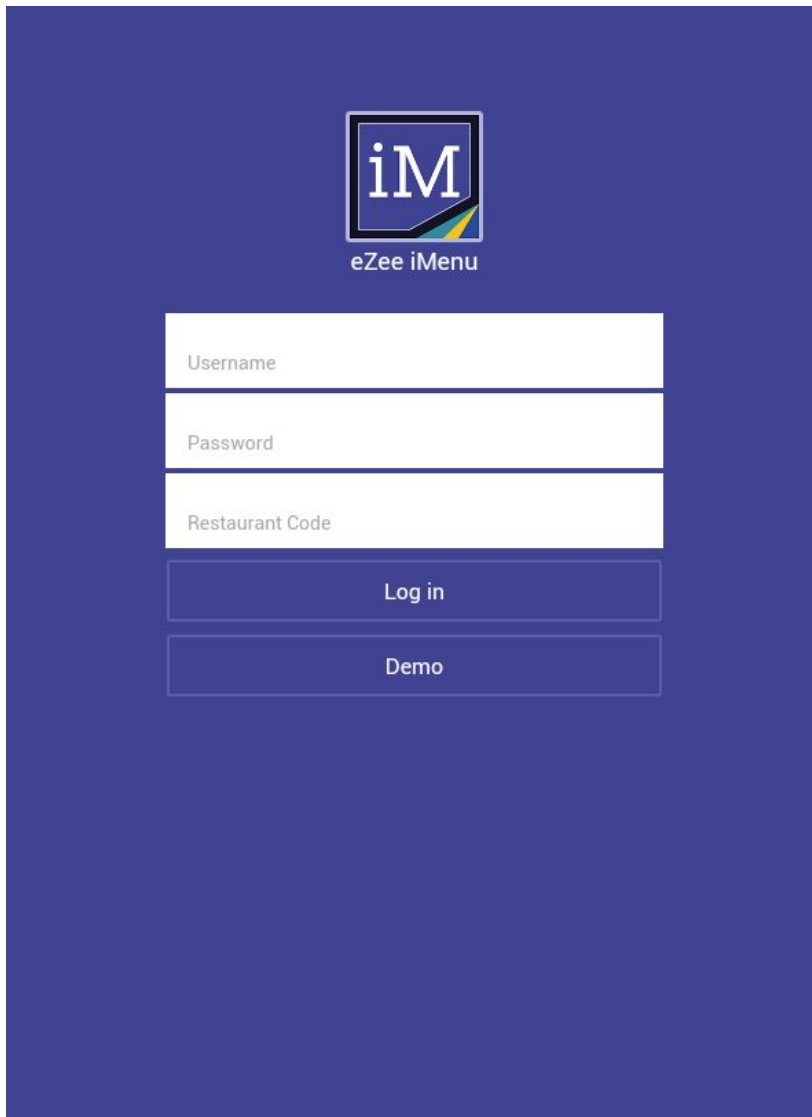
eZee iMenu Application

User Guide

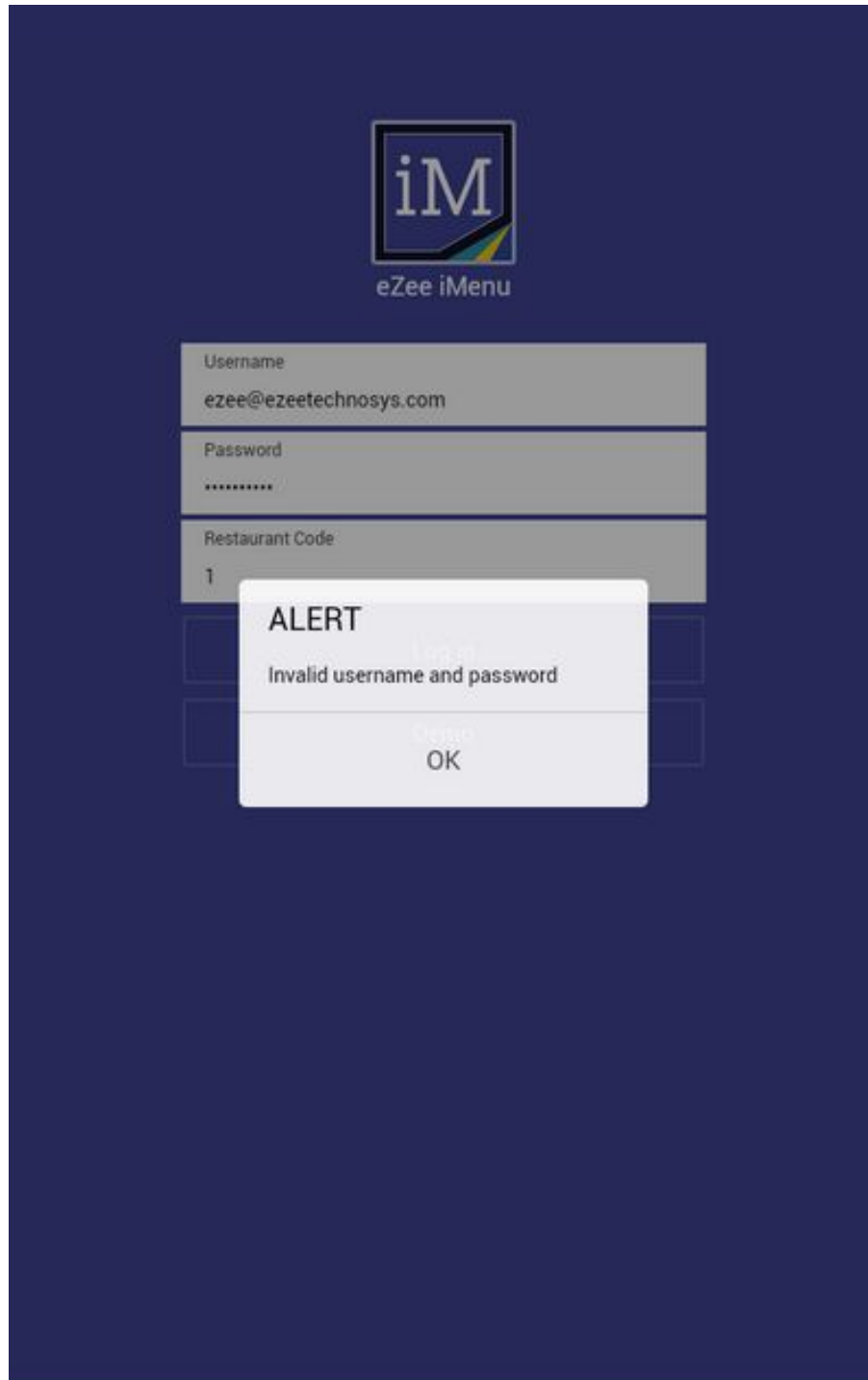
Welcome to eZee iMenu application user guide. This document will guide you how to interact with eZee iMenu application.

1. Login into iMenu


To access eZee iMenu, You must have valid and active eZee iMenu account. Log in application with user name, password and restaurant code.

The image shows the login interface of the eZee iMenu application. It features a dark blue background. At the top center is the eZee iMenu logo, which consists of a square icon with the letters 'iM' inside, and the text 'eZee iMenu' below it. Below the logo are three white input fields stacked vertically. The first field is labeled 'Username', the second 'Password', and the third 'Restaurant Code'. Below these fields are two white buttons with blue borders. The top button is labeled 'Log in' and the bottom button is labeled 'Demo'.


Application will authenticate and it will display appropriate message on authentication fail.



Restaurant can access their account only when they have valid and currently active iMenu account. eZee Technosys can disable iMenu account of any restaurant for various reasons (e.g eZee iMenu usage license is expired).



Username
vmitesh.282@gmail.com

Password
●●●●●●●● 

Restaurant Code

Oops!, Your outlet validity has expired. Please contact eZee Support

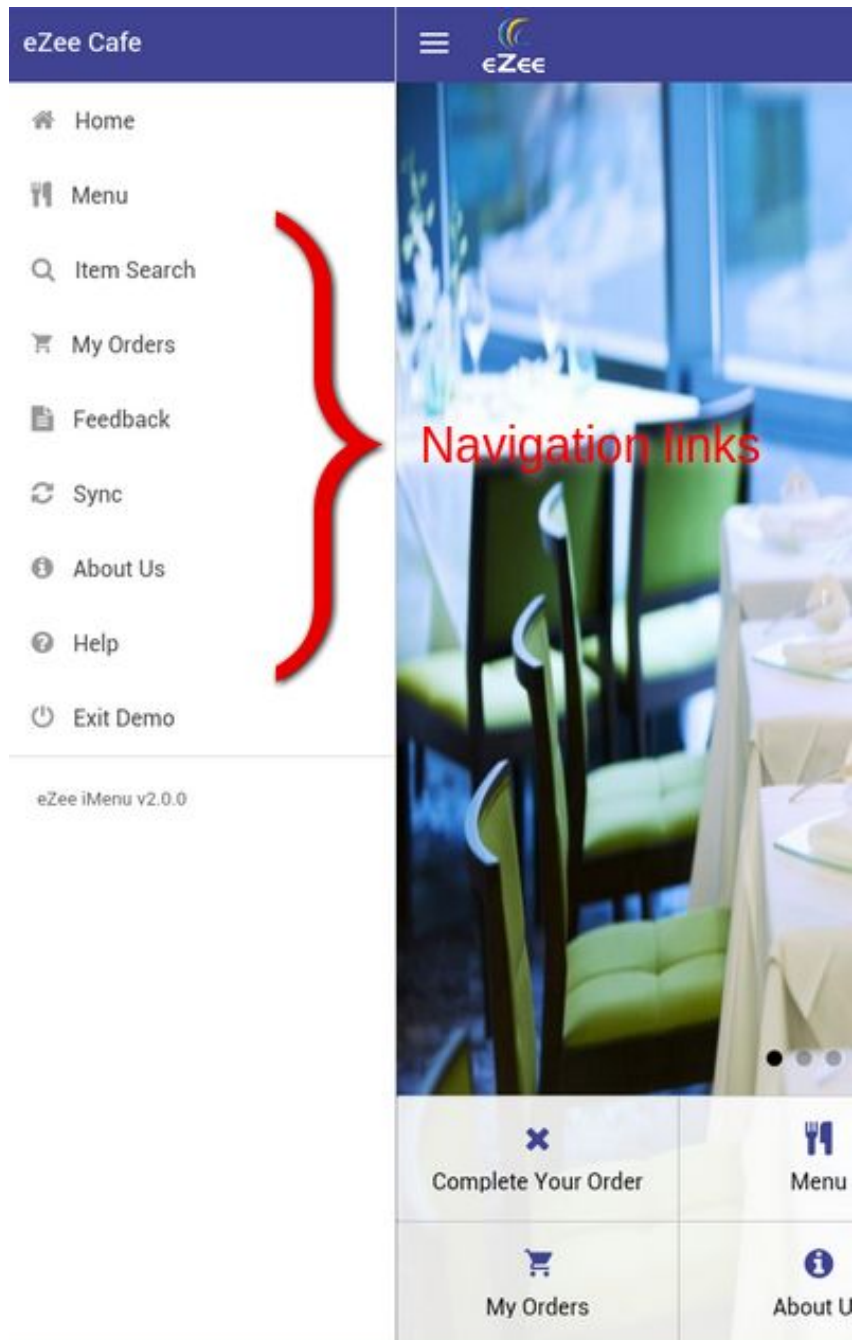
Log in

Demo

After entering valid and currently enabled credential, Application will authenticate and after successful authentication, you will redirected to home screen.

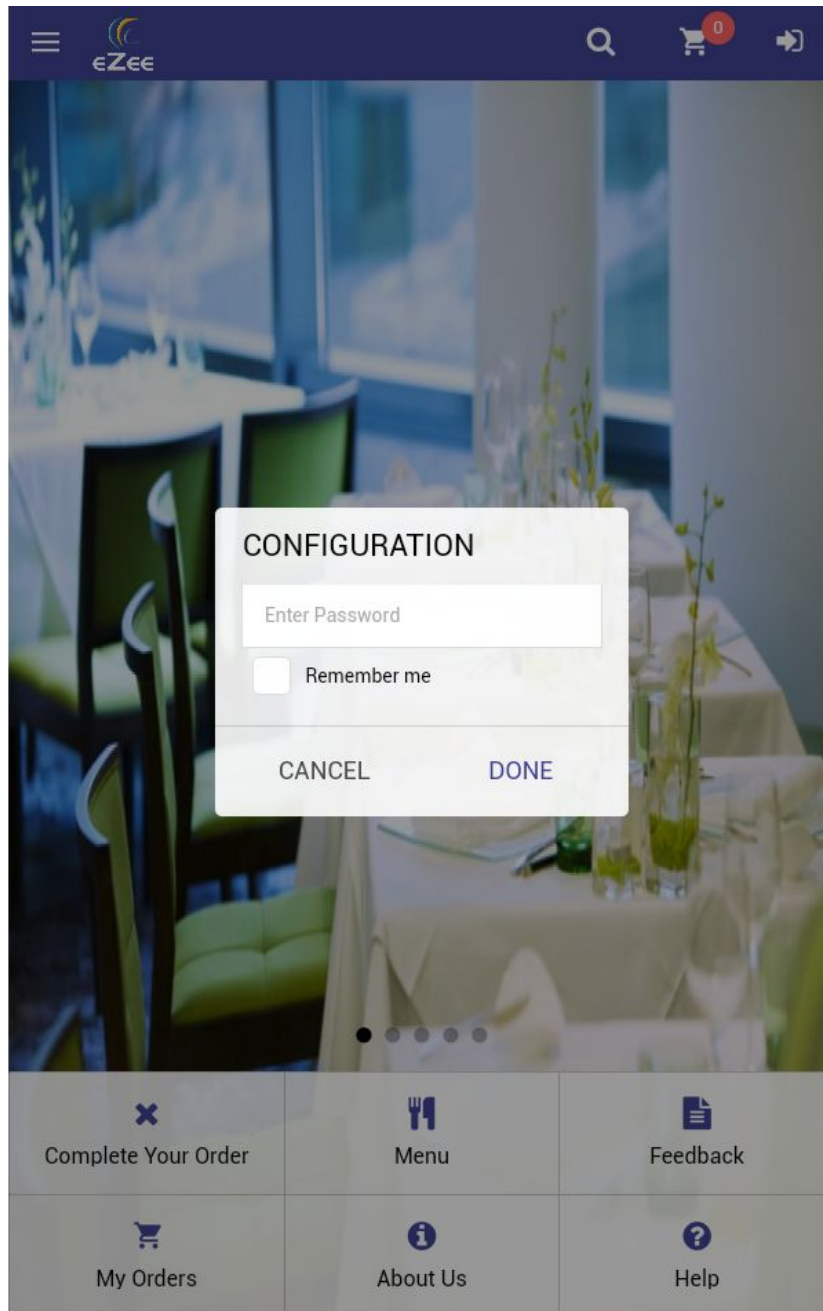


Application Menu



2. Configure application

Before using application, It should be configured. To enter into configuration screen, tap on restaurant logo or restaurant name on top left corner. It will ask for password again.



After entering valid password, press DONE, It will open configuration screen. If you check Remember me, application will not ask password again next time when user tries to access configuration.

Configuration

POS CONFIGURATION

Touch POS

1

IP Address

192.168.10.228

Port

5050

Guest Information

SELECT TABLE

Select Table

2

Outlet

3

Select Table

iMenu

Ordering

4

Display item ratings

5

Waiter Mode

7

6

Andrew

Fix Table

8

ORDER PREFERENCES

9

Dine In

Take Away

Cancel

Done

Configuration

SCREEN.

☒ My Orders

10

☒ Feedback

☒ Sync

☒ About Us

☒ Help

THEME COLOR

Theme Color



11

12

Restaurant Logo



Sync

13

Exit Restaurant

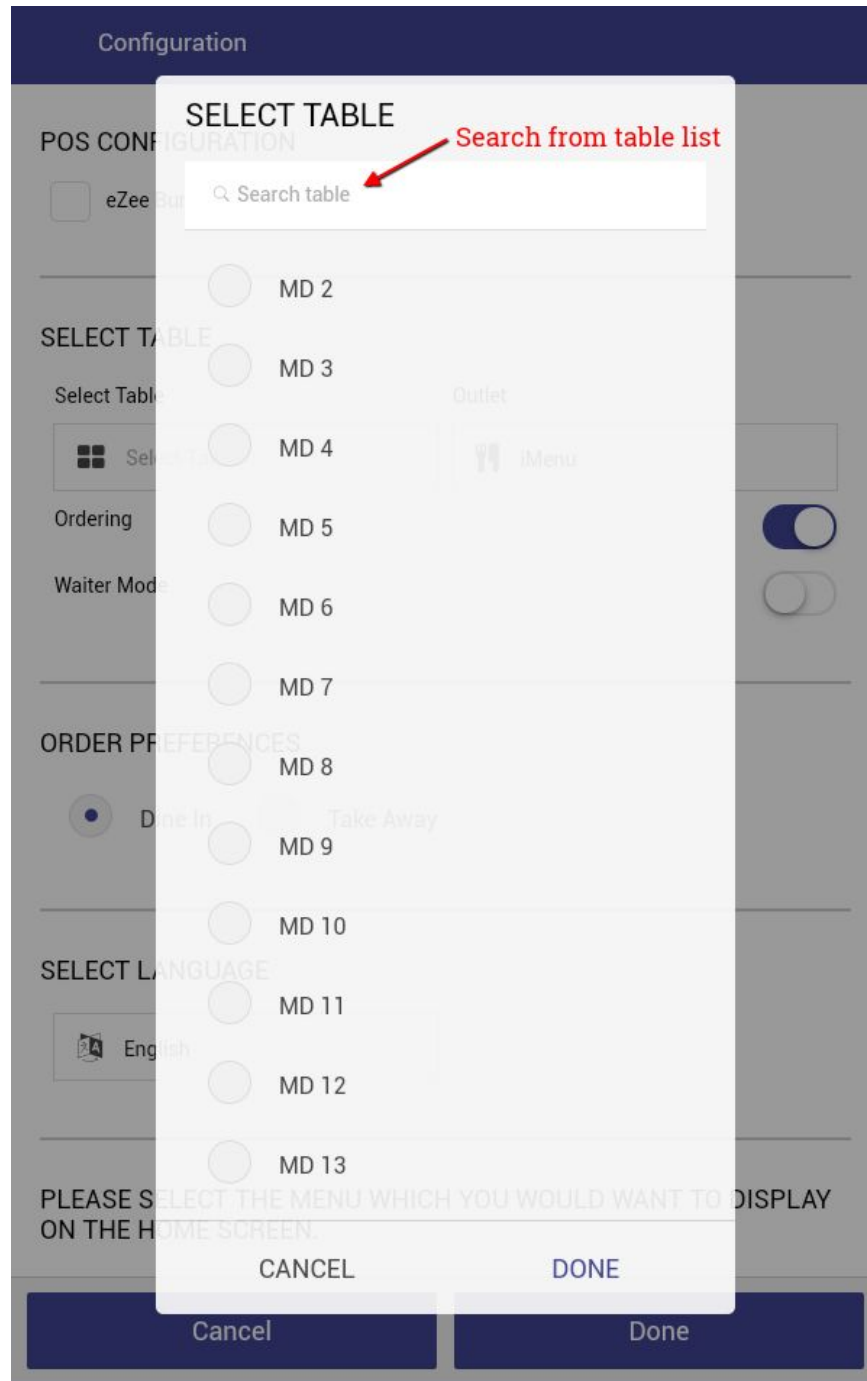
14

Cancel

Done

1. **POS Configuration** : Check it if restaurant is using eZee Burrp! (POS system). Here it should be unchecked.

2. **Select Table** : It is mandatory to select any table. Then only application will allow to send order.



3. **Outlet** : Name of outlet.

4. **Ordering mode** : This toggle button is used to set ordering mode of application. If this toggle is off, then application will not take any order.

5. **Display item rating**: This toggle button is used to display rating of food item. If this toggle is off, then rating is not displayed.

6. **Waiter Mode** : This toggle is on when waiter is holding device and taking orders from customer. If toggle is on then application will ask waiter name and table name prior to sending order to server.

If Table and waiter are mapped in back end then application will display only those tables which are mapped with that particular waiter in table selection in configuration as well as on order screen.

7. **Select Waiter** : You need to select waiter.

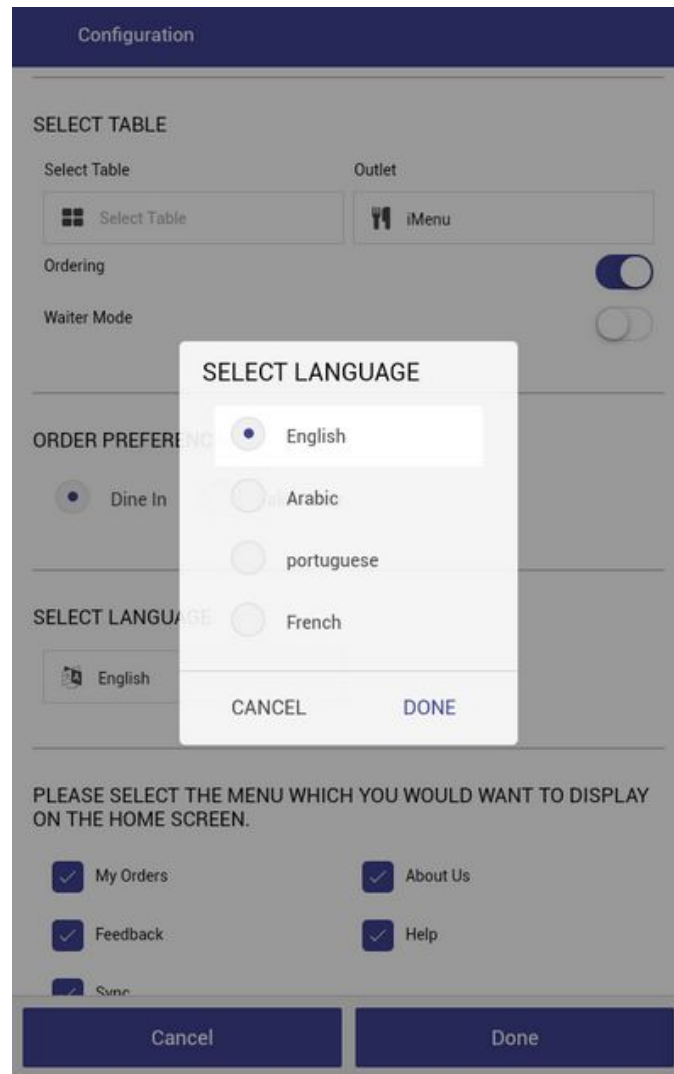
8. **Fix Table** : If it is enable then application will not ask for waiter and table while placing order. In this case it is mandatory to select table in configuration.

9. **Order Preference** : It can be either dine in or take away.

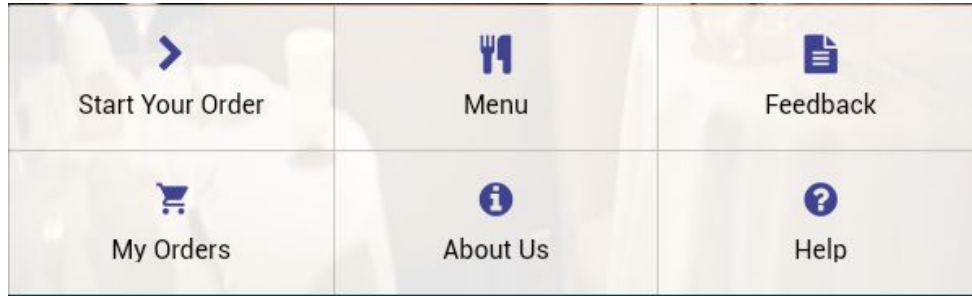
a) **Dine In** : If restaurant offers food to customer inside restaurant, then order preference should be set to dine in.

b) **Take Away** : If restaurant is offering food delivery service, then order preference should be set to take away.

9. Select Language : This allows to change language. It will list all languages that restaurant has taken.

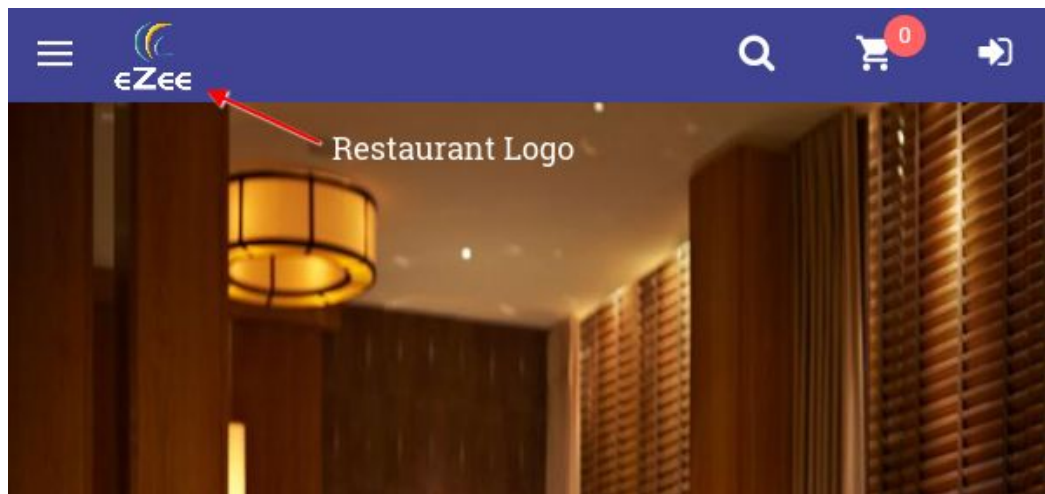


10. Home screen menu : Menu which are checked here, will be displayed on home screen. Those which are not checked will not be visible.



11. Theme Color : We can also change theme color of application. By tapping colored square, it will open color palette and from that palette we can select color.

12. Restaurant Logo : It is used to change restaurant Logo which is visible to top left corner of application home screen.

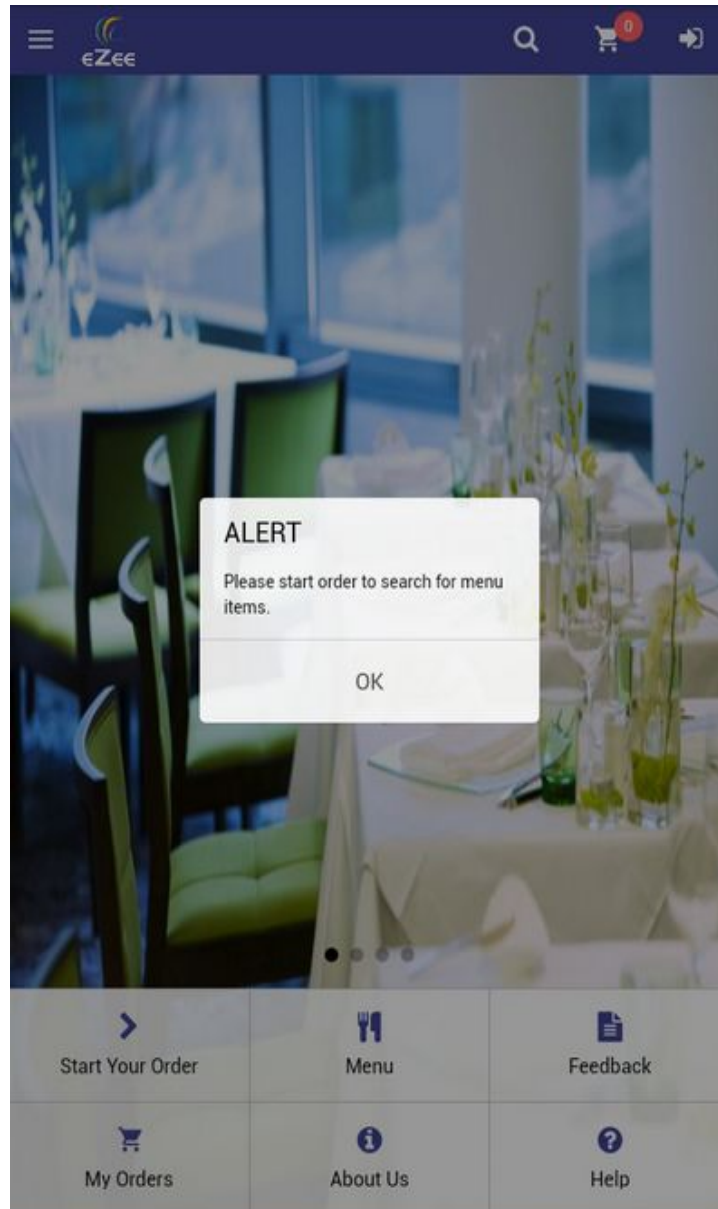


13. Sync : By tapping on this button, app will synchronized. In this, application will fetch all data (menus, menu items, tables, waiters, remarks, etc) from server.

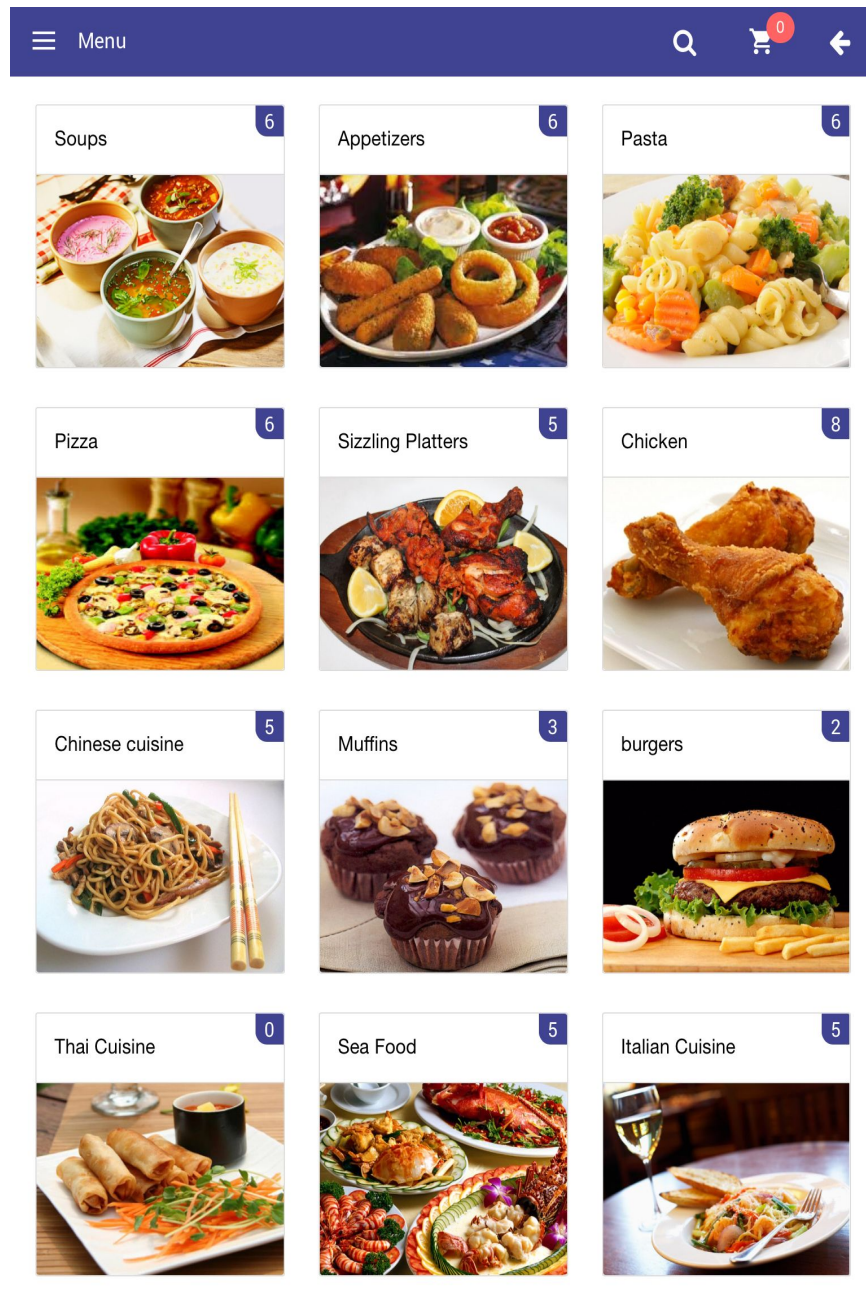
14. Exit Restaurant : To exit from restaurant.

3. Start Order

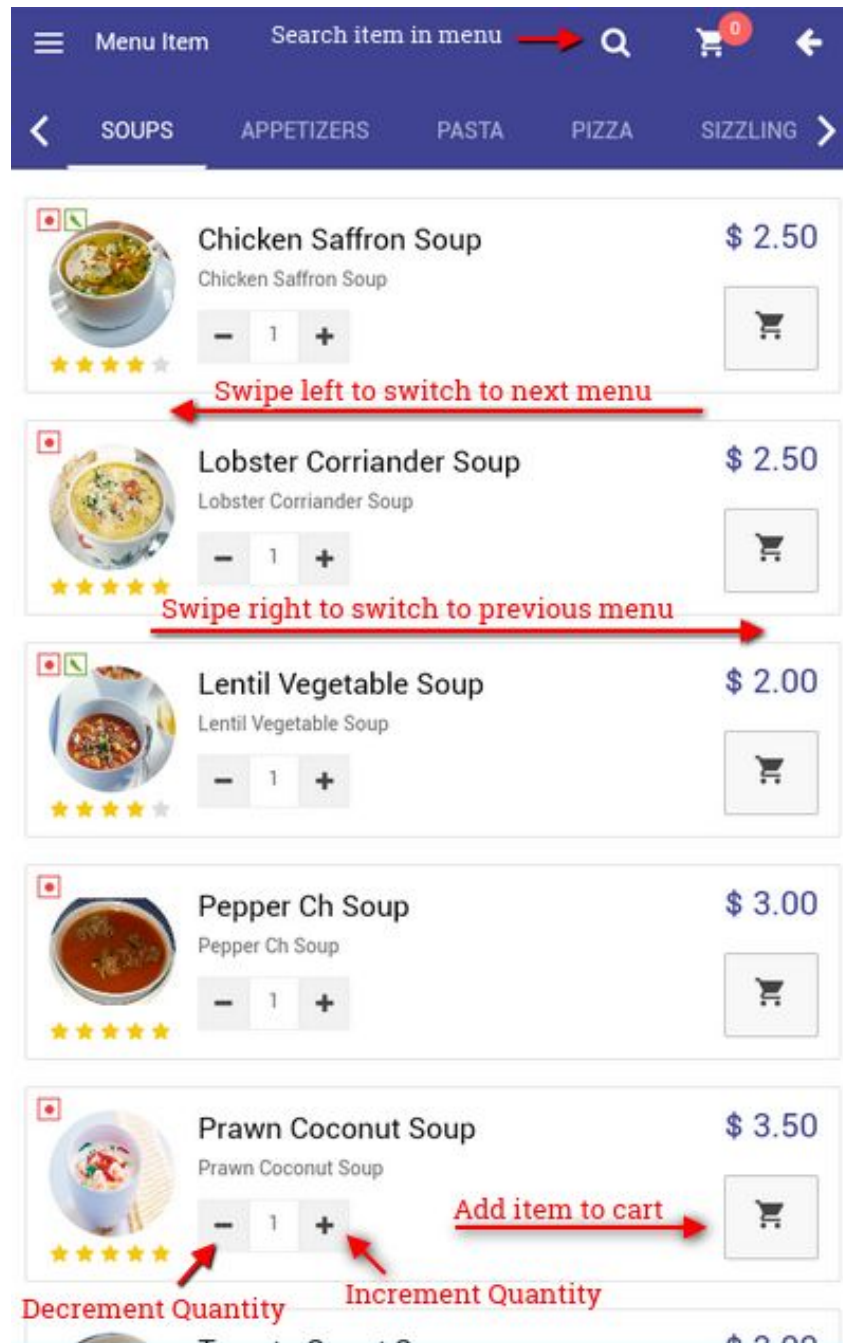
It is mandatory to start order first prior to visit menu. Application will not allow user to see menu or any item if order is not started. Start Order is one session of order that customer will place.



4. Menu List : It shows list of menu.

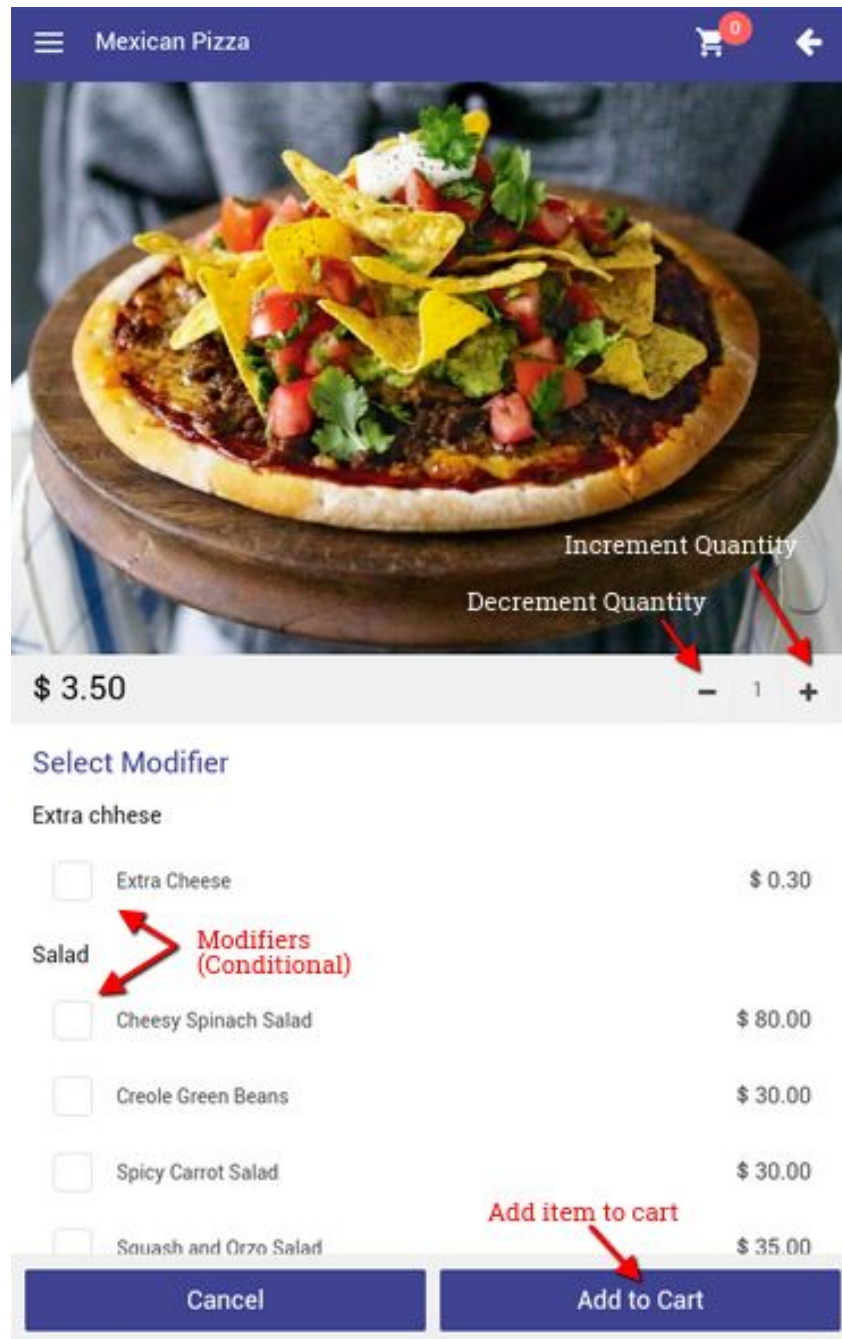


5. **Menu Item List** : It shows List of menu items of menu which is selected in menu list.




6. Menu Item Detail

It shows all details of particular item which is selected in menu item list. All details consist of item name, quantity, price and modifier items, units, etc.



Hot Chocolate Brownie

0



\$ 3.10

- 1 +

Select Unit

☐ Full

\$ 3.10

☐ Half

\$ 1.90

Units
(Mandatory to select atleast one unit)

Add item to cart

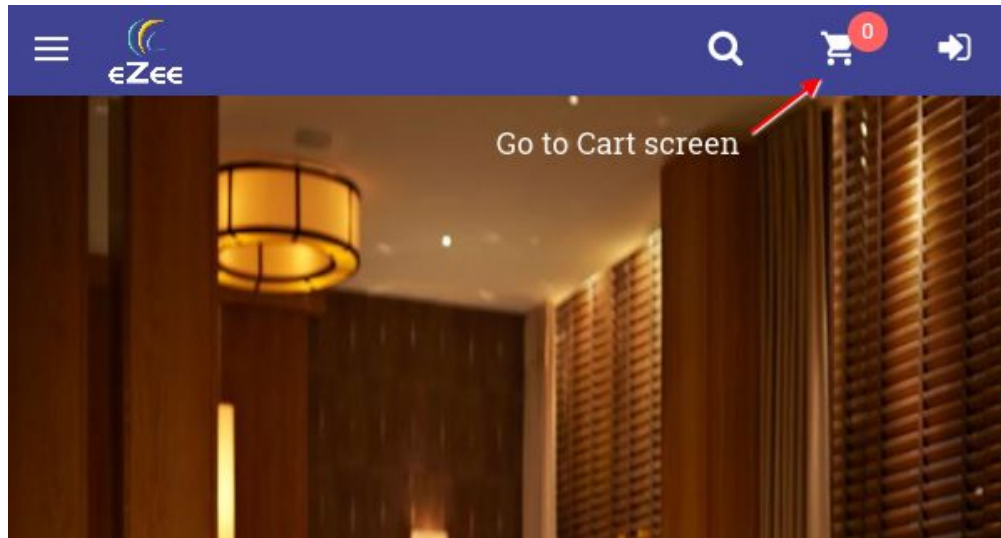
Cancel

Add to Cart

After checking modifiers (if available) and unit, You can add item in cart.

7. Cart

You can view added item in cart. You can access cart by pressing cart icon on top bar of every screen.



If there is no item in cart, Then application will display one message "Your cart is empty. If cart is not empty, then it will display cart screen.



Name	QTY			Total	
Tomato Carrot Soup (Full)	-	1	+	\$ 2.00	x
Spring Rolls (8 Pieces)	-	2	+	\$ 6.00	x
Chinese hot and sour pork soup (Full) Extra Cheese (Full) Cheesy Spinach Salad (Full) Squash and Orzo Salad (Half)	-	2	+	\$ 18.40	x
Mexican Lasagna (1 Plate) Squash and Orzo Salad (Half)	-	3	+	\$ 19.50	x
Mexican Pizza (1 Plate) Extra Cheese (Full) Squash and Orzo Salad (Half)	-	1	+	\$ 7.30	x
Frozen Mojito (150 ml.)	-	4	+	\$ 10.00	x
Hot Chocolate Brownie (Half)	-	1	+	\$ 1.90	x
Total				\$ 65.10	

Guest Comments





Tap to Confirm Order

Confirm Order

Clear Cart

Continue with your Order

Tap to Clear Cart

8. **Confirm Order**

To Place order, press "**Confirm Order**" button, Before sending order, application will check following configurations.

- If waiter mode is off, Then it will check weather table is configured or not. If table is not configured, Application will display message "**Please select table from configuration**".

Cart

Please select table from configuration.				
Name	QTY			Total
Tomato Carrot Soup (Full)	-	1	+	\$ 2.00
Spring Rolls (8 Pieces)	-	2	+	\$ 6.00
Chinese hot and sour pork soup (Full)	-	2	+	\$ 18.40
Extra Cheese (Full) Cheesy Spinach Salad (Full) Squash and Orzo Salad (Half)				
Mexican Lasagna (1 Plate)	-	3	+	\$ 19.50
Squash and Orzo Salad (Half)				
Mexican Pizza (1 Plate)	-	1	+	\$ 7.30
Extra Cheese (Full) Squash and Orzo Salad (Half)				
Frozen Mojito (150 ml.)	-	4	+	\$ 10.00
Hot Chocolate Brownie (Half)	-	1	+	\$ 1.90
Total				\$ 65.10

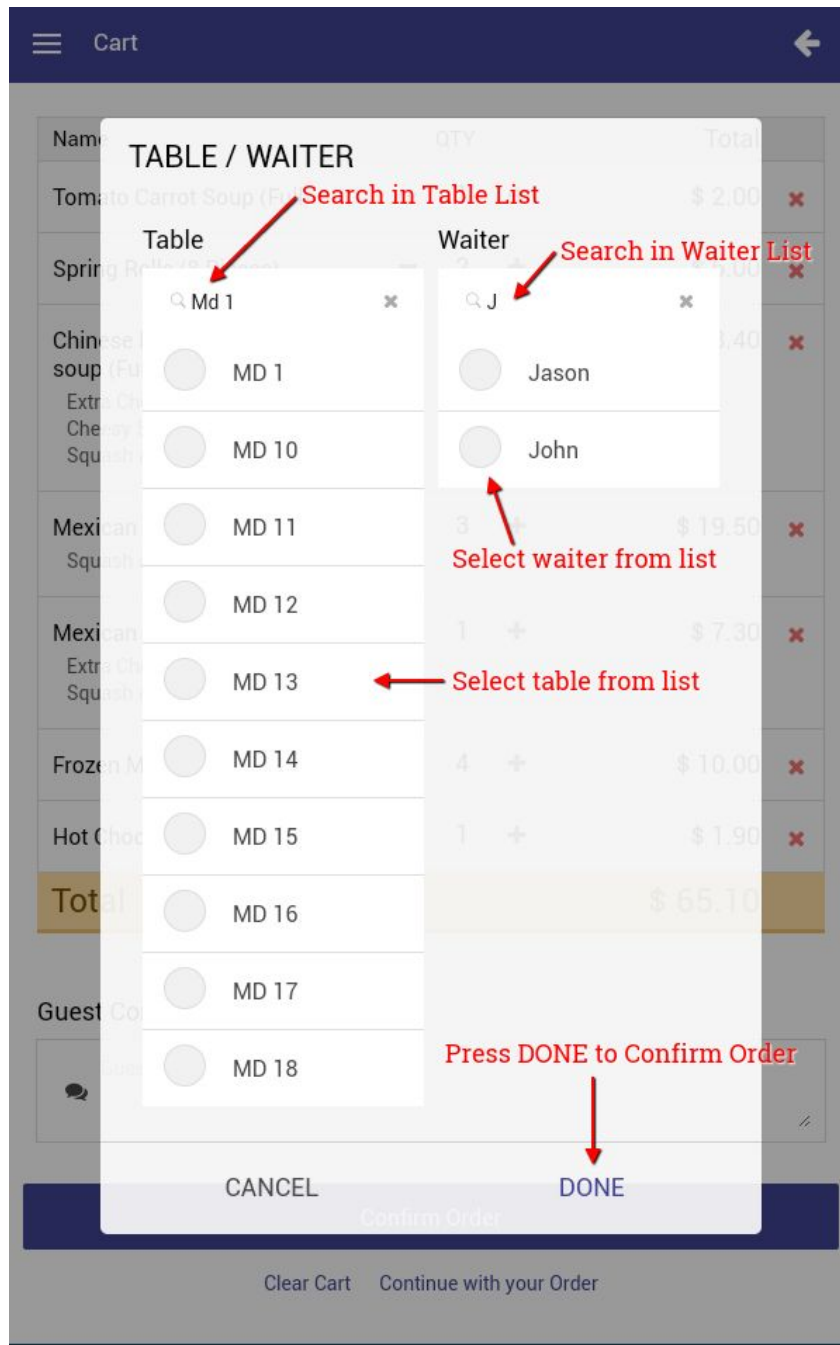
Guest Comments

Guest Comments

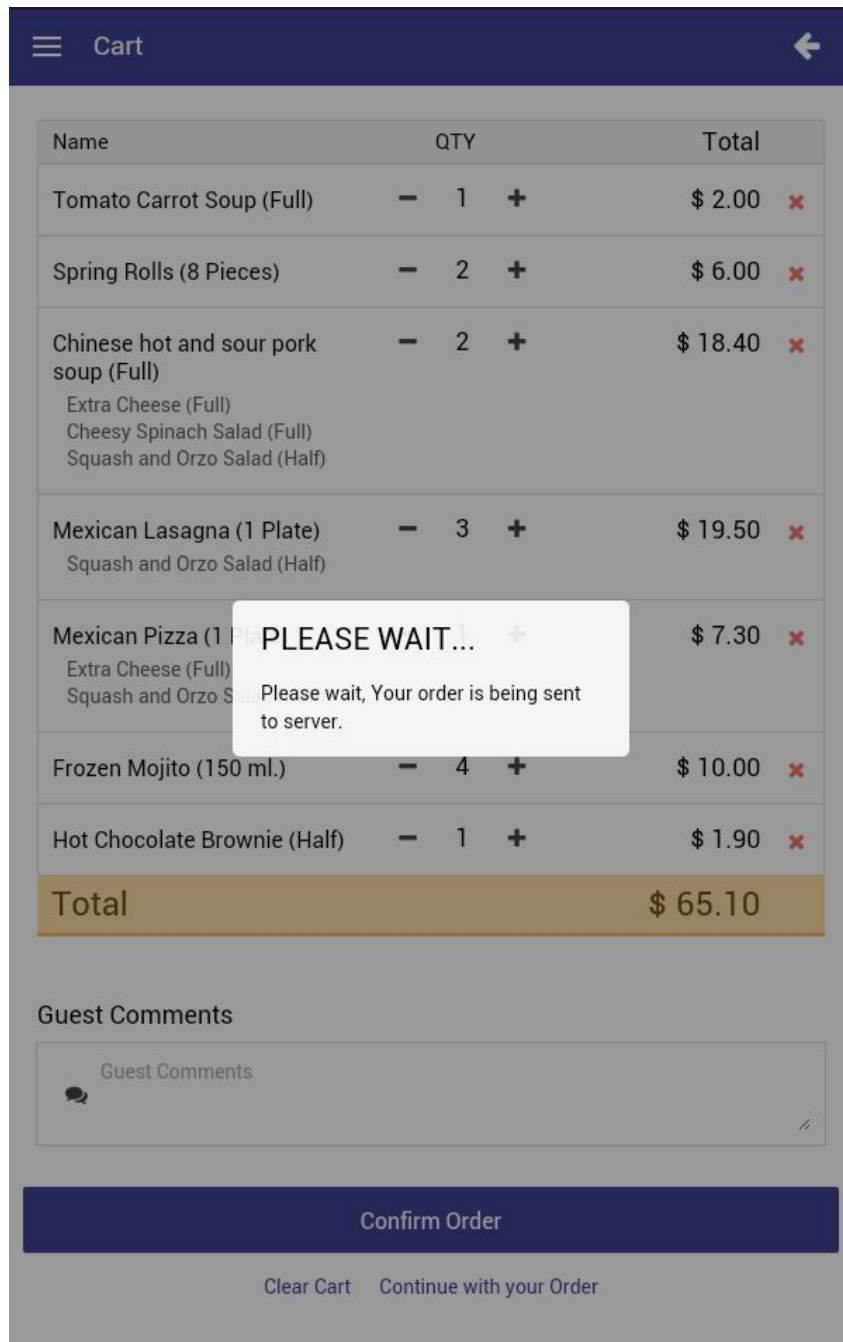
Confirm Order

[Clear Cart](#)
[Continue with your Order](#)

- If waiter mode is on, then application will open pop-up and ask for table number and waiter name, Application will send order only after waiter select table number and waiter name from pop-up.



When application is sending order, It will show following pop-up message. It will automatically closed when order is successfully placed.



- When order is successfully placed, application will open **My Orders** screen. It contains all orders that customer has placed or waiter has taken.





☰ My Orders  

Table 2  **Table Number**

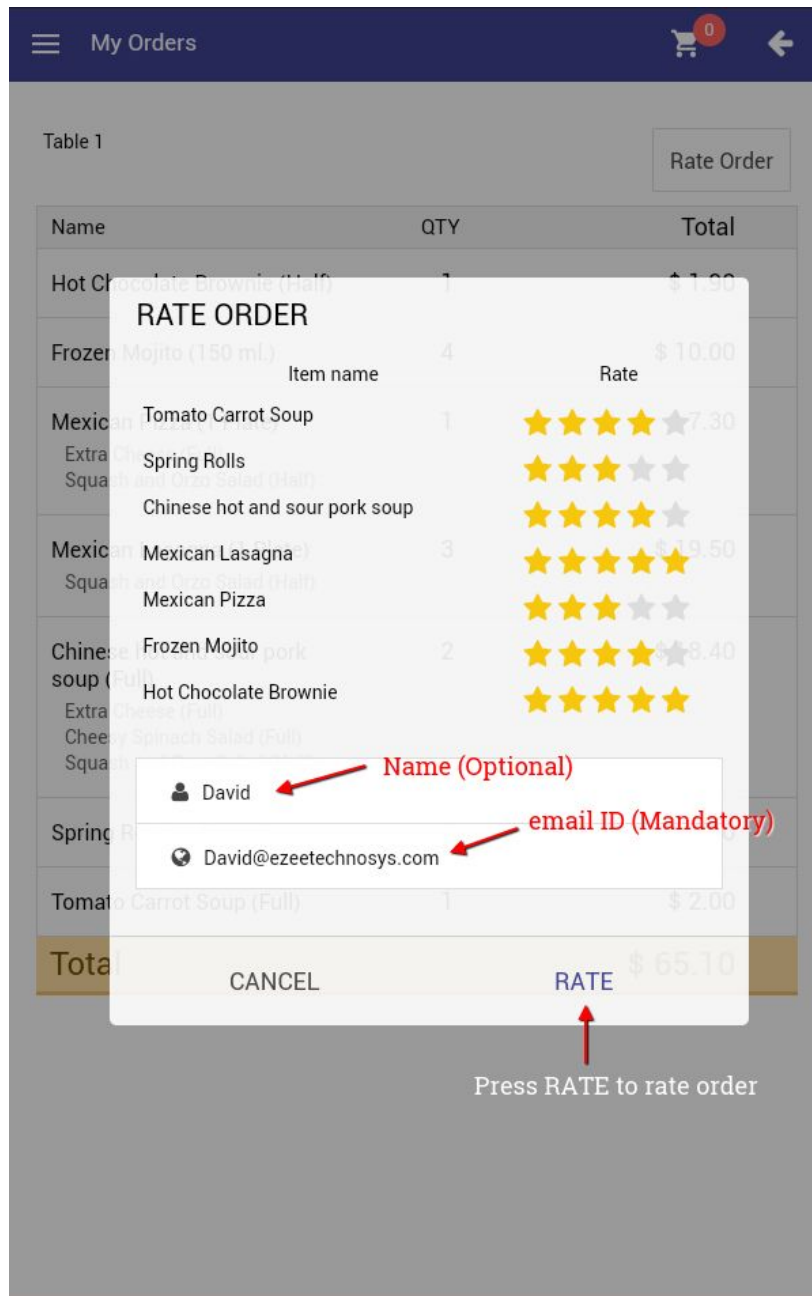
Press to rate order 

Rate Order

Name	QTY	Total
Hot Chocolate Brownie (Half)	1	\$ 1.90
Frozen Mojito (150 ml.)	4	\$ 10.00
Mexican Pizza (1 Plate) Extra Cheese (Full) Squash and Orzo Salad (Half)	1	\$ 7.30
Mexican Lasagna (1 Plate) Squash and Orzo Salad (Half)	3	\$ 19.50
Chinese hot and sour pork soup (Full) Extra Cheese (Full) Cheesy Spinach Salad (Full) Squash and Orzo Salad (Half)	2	\$ 18.40
Spring Rolls (8 Pieces)	2	\$ 6.00
Tomato Carrot Soup (Full)	1	\$ 2.00
Total		\$ 65.10

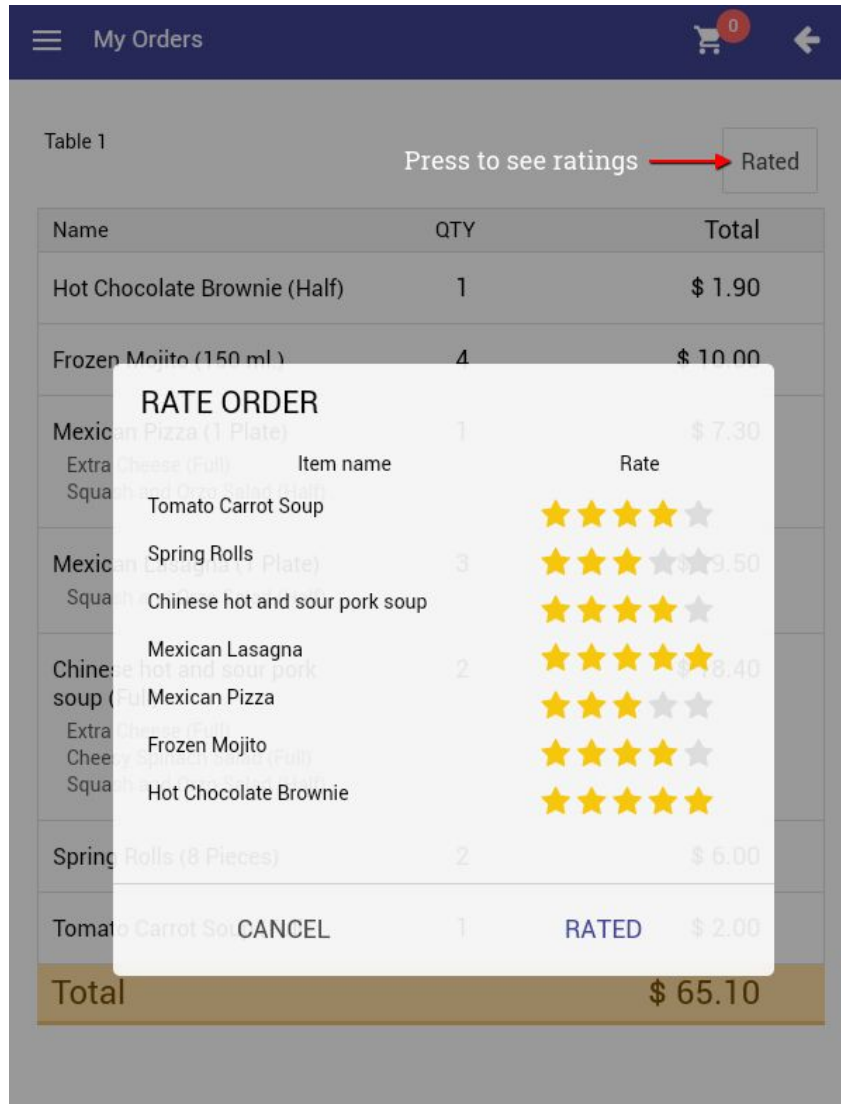
9. Rate Order

User can also rate their order. To rate order, Click on **"Rate Order"**. It will open one dialog which contains list of all items with star. User can give star. Then enter Name and email ID and then press **"RATE"** to rate order. If user is already logged in, then pop-up will not show name and email id text-boxes.



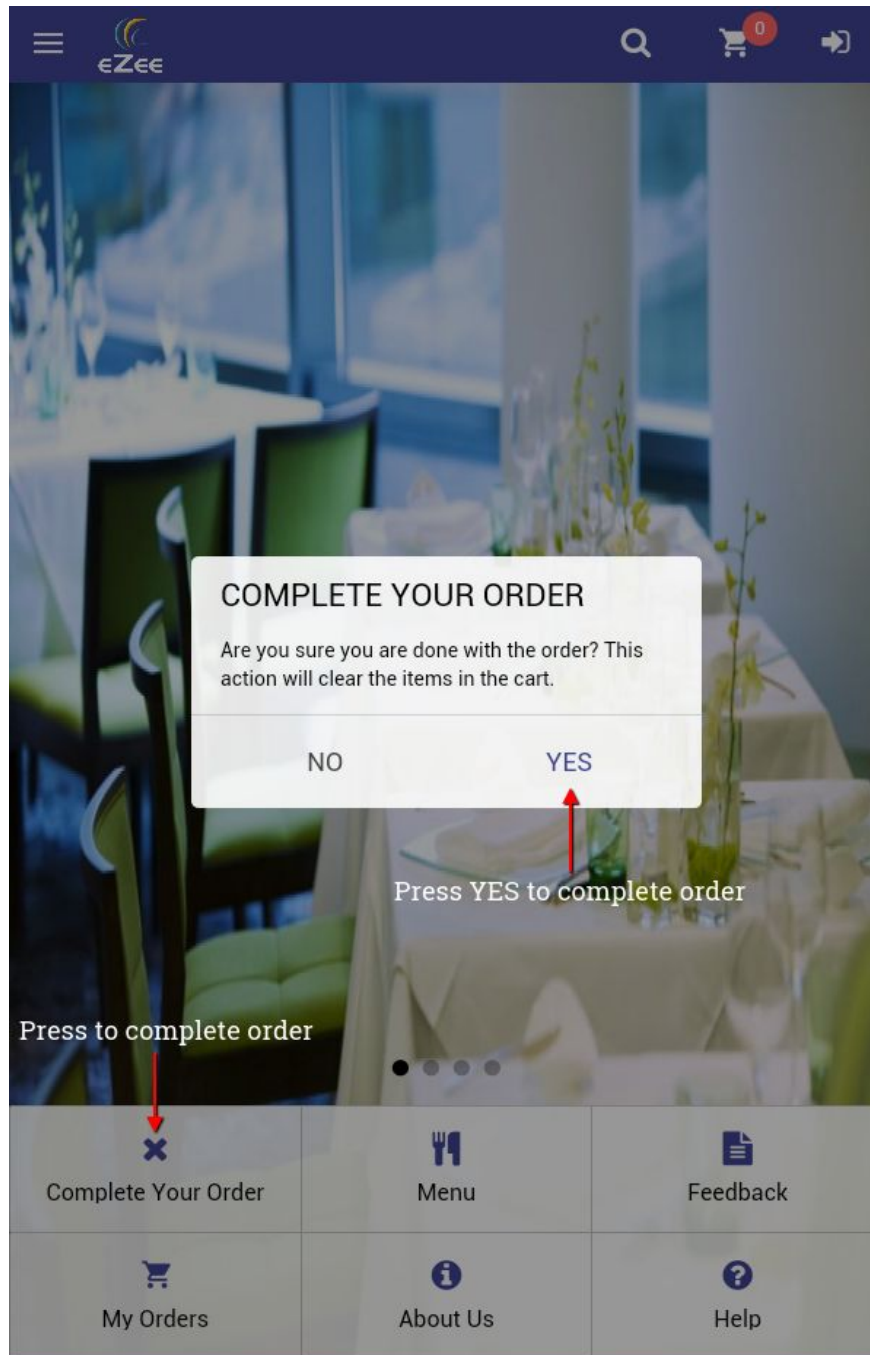
When user press **"RATE"** application will send rate to server and order is successfully rated, it will display message **"Order Rate Successfully"**.

User can also see ratings of rated order by pressing **"RATED"** button on top right corner of order.

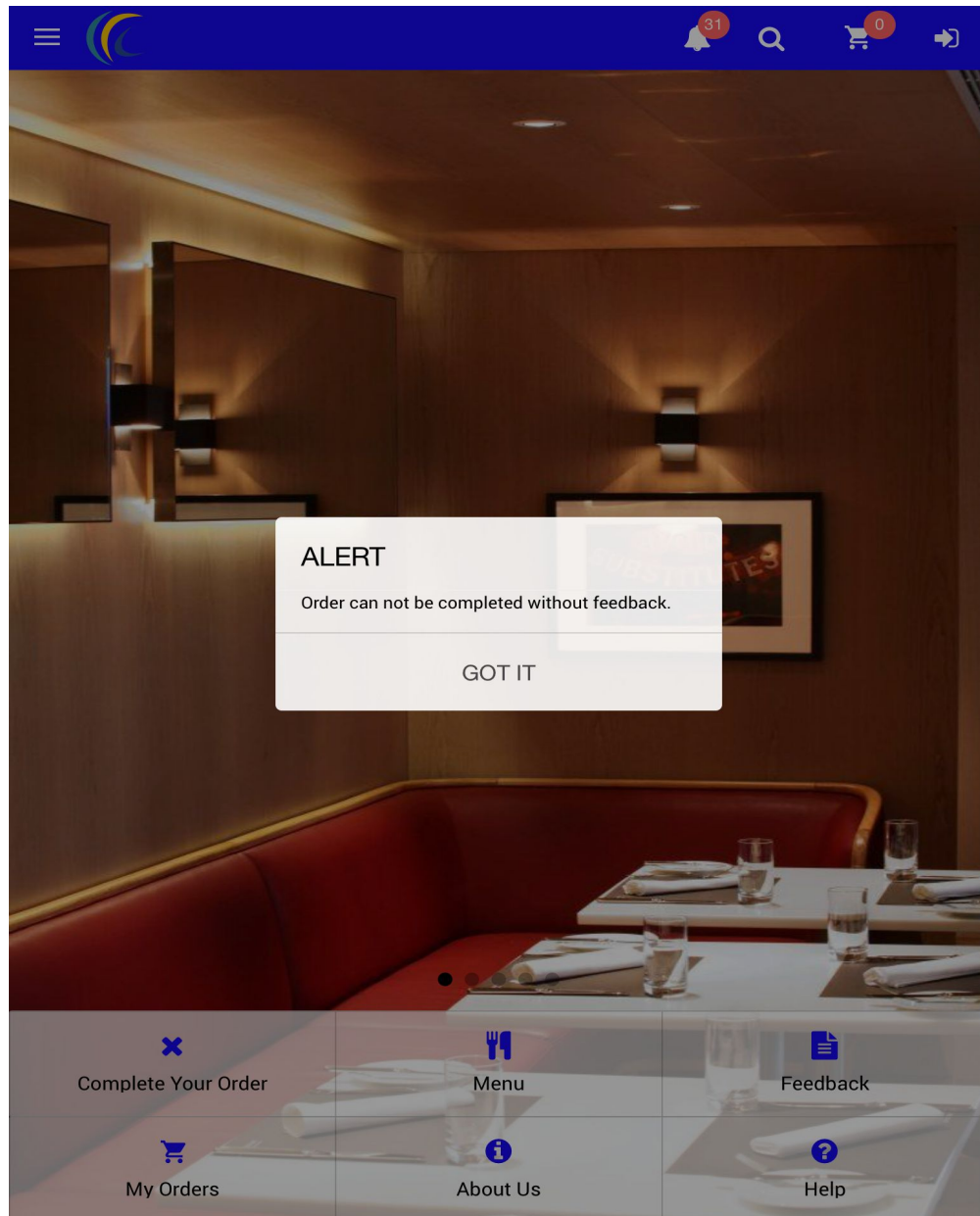


10. Complete Order

After completion of order, press **“Complete Your Order”** to end order session. Application will ask for confirmation to complete order.



If force feedback is enabled in back end and waiter mode is off then application will not allow user to complete order without giving feedback. At that time it will display following message.



NOTE : Complete order will clear your cart and my orders from application.

11. Customer Login / Signup

eZee iMenu allows user to create their account in application. So that when they place any order, It will be placed with their email id. When they logged in, application will fetch his/her last orders in application.

To Log in / Sign up, Press on top right order icon. It will open sign up screen.

1. Sign Up

The screenshot shows the 'Customer Sign Up / Sign In' screen. At the top, there is a dark blue header bar with a hamburger menu icon on the left, the text 'Customer Sign Up / Sign In' in the center, and a shopping cart icon with a red circle containing the number '0' on the right. Below the header, the title 'Sign Up' is centered. The main content area contains three stacked input fields with placeholder text: 'Enter Name', 'Enter Email ID', and 'Enter Password'. To the right of the password field is a checkbox labeled 'Show password'. Below these fields is a large dark blue button with the text 'Sign Up'. At the bottom, there is a white rectangular box with the text 'Already Have an Account? Sign In'. A red arrow points upwards from the text 'Press here if already have account' to the 'Sign In' link in the bottom box.

Customer Sign Up / Sign In

Sign Up

Enter Name

Enter Email ID

Enter Password




☐ Show password

Sign Up

Already Have an Account? Sign In

Press here if already have account

2. Sign In

 Customer Sign Up / Sign In  

Sign In

☐ Show password

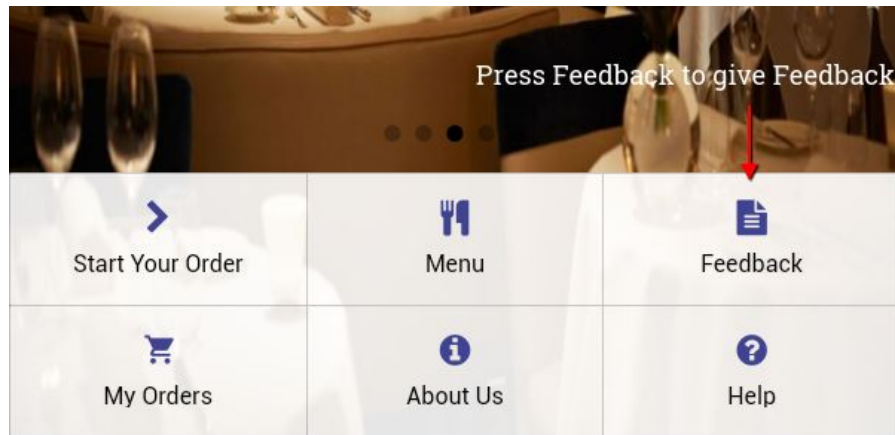
[Sign In](#)

[Don't Have an Account? Sign Up](#)

↑
Press here if you don't have account

12. Feedback

eZee iMenu also take feedback from customers. To give feedback press **“Feedback”** on home screen.



Do we provide Fast and efficient Check in

<input type="radio"/>	Yes
<input type="radio"/>	No

Back	Next
------	------

Restaurant can add as many questions as they want. All those questions will be visible here one by one. After giving all answers application will ask Guest Information and then it will submit feedback.

When feedback is successfully submitted, It will display one pop-up message **"Feedback submitted successfully"**.

Guest Information

Enter Name	← Guest Name (Mandatory)
Enter Email	← Guest email ID (Mandatory)
Enter Contact Number	← Guest Contact Number (Optional)

Press DONE to submit feedback

Back	Done
------	------

Thank You